



# CHEEVERSTOWN

TOWARDS A FUTURE WHICH RESPECTS THE CONTRIBUTION & INCLUSION  
OF PEOPLE WITH AN INTELLECTUAL DISABILITY.

2<sup>nd</sup> April 2020

## **Information for Families of People Supported by Cheeverstown**

During this time, Cheeverstown continues to provide as much support as we can to the people who need us. We are following the HSE and Government guidelines and we are responding to these in a very proactive way. We are working hard to think of new ways of doing things and new ways of delivering services and supports to those who need them most. We are responding and adapting daily in these strange and uncertain times. As an organisation, we are so proud of and impressed by how well our staff and people we support are managing these significant changes and disruptions to their lives.

We have had to close or stop the majority of our services and supports with a number operating at a limited capacity. Our teams are coming together daily to think creatively and plan about how best to meet peoples' needs during this public health crisis. Our internal Coronavirus Response Team is working around the clock to make plans; communicate and collaborate with staff, people we support and families; implement necessary changes and to ensure that Cheeverstown, our teams, people supported, families and friends are in the best possible position to stay safe and well during this very difficult and challenging time.

Here is an overview of our current situation:

1. Managers are being updated each day and they are in regular contact with people we support, staff and families affected by closures or changes to their services. If you have a query about your service, please contact the Manager of that centre or service.
2. At present the majority of our residential services are operating. It is with thanks to the incredible staff that we are able to continue to provide safe homes for the people we support.
3. As a result of the most up to date guidance there are no visitors allowed to any of our residences. Staff are supporting people, where possible, to stay in touch with family and friends using video calls, phone calls and texts. We encourage families and friends to keep up contact using these forms as it has never been so important to stay in touch with loved ones.
4. All respite services have been suspended until further notice.
5. We are continuing to provide some home support in exceptional circumstances to meet the needs of individuals and families. This home support follows the strict guidelines as per the Government recommendations and is reviewed regularly as the advice changes.
6. All of our day centres are closed.
7. Multi-disciplinary appointments are cancelled until further notice. Staff are keeping in touch with some families and some relevant resources are being shared with families online and we are hopeful that we can further develop this so that we are able to reach more families and provide more resources during this time.

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CHEEVERSTOWN HOUSE COMPANY LIMITED BY GUARANTEE

Board of Cheeverstown House CLG

• Mr. K. Hickey (Chairman) • Mr. D. Colfer • Ms. D. Kennedy • Mr. G. Mitchell •  
Ms. S. Murphy • Mr. U. Shannon • Ms. A. Vaughan •

Company Registration No 50235

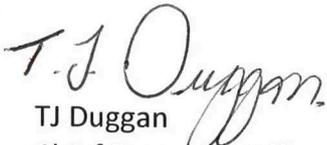


8. Our administration services are operating at reduced capacity so we ask that you be patient when trying to get in touch with us. Staff who are able to work from home are doing so.
9. Our main switchboard is operating on a reduced capacity but messages are monitored on a regular basis.
10. Cheeverstown campus is closed to the public.

Please continue to check our website for important updates.  
<http://www.cheeverstown.ie/about-2/news/>

Keep safe & well.

Yours sincerely,

  
TJ Duggan  
Chief Executive Officer

